



OCEAN SWELL

RESIDENTIAL CARE HOME FOR ELDERLY & DISABLED PERSONS



Your Home by the Sea

www.oceanswellcarehome.co.uk

01843 832362 | 33 Sea Road Westgate-on-Sea Kent CT8 8SB

My family have used Ocean Swell on two occasions over the last 10+ years, both for short respite care and long term residential care.

They did a fantastic job of looking after our family members and treat everyone as an individual.

The staff are extremely friendly and welcoming and go the extra mile to make their residents feel welcome and at home.

Google Review

www.oceanswellcarehome.co.uk



WELCOME TO OCEAN SWELL

Ocean Swell is a residential care home for the elderly and physically disabled over the age of 35 years, registered for up to 32 clients.

We are located in an excellent position overlooking the beach gardens with lovely sea views. Along with the various amenities of Westgate-on-Sea village including shops, restaurants, pubs, cinema, train station and bus stops – all within a short walk from us.

Our aim is to provide a caring, comfortable friendly home, where privacy is respected and independence is encouraged, while knowing that assistance is always at hand.

Accommodation consists of a limited number of double rooms with en-suite toilet and bath, the remainder being single rooms all with wash basins, some with en-suite facilities.

Ocean Swell is owned and managed by Denise and Martin Rose; we are available most hours of the day to ensure your satisfaction.

With such a compassionate, caring and consistent team providing high quality residential care, we're pleased to say that Ocean Swell offers exemplary standards of care.

We cannot wait to meet you and look forward to showing you around.

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Our Dad has dementia and repeats questions over and over again, but the staff have a lot of patience which is lovely to see

They will often joke with our Dad and make him laugh...

...and for a few seconds he is our old Dad again

Daughter of Resident



Providing excellent personal care to elderly people

Ocean Swell is one of the highest rated care homes in the Thanet area! We're extremely proud to offer high quality care while providing our residents with a warm and inviting space to call home.

Our aim is to provide excellent personal care to elderly people, of both sexes, and physically disabled adults. The care provided is for long term, rehabilitation and respite. We also aim to promote an atmosphere of care and support which both enables and encourages our residents to live as full, interesting and independent a lifestyle as possible.

We take great care to find the best staff with the perfect balance between experience, skills and personality to ensure our residents' lives continue to be engaging and fulfilling. Ocean Swell has a dedicated team who provide high quality residential and respite care – nothing is ever too much trouble, and we're always available to answer any questions.

RESIDENTIAL CARE

Ocean Swell is committed to providing quality services for residents by caring, competent, well-trained staff in a homely atmosphere. While we're incredibly proud of our home, with its comfortable rooms, fantastic facilities and attractive furnishings, our delivery of care is always our priority.

There are as many personalities in our home as there are residents, and so providing customised lifestyle care comes as naturally to us as ensuring residents receive the required personal and medical care.

Our residents all enjoy different things and we always try to cater for everyone. If reading a book, listening to music, or spending quality time with friends and family is important to you, we're here

to make sure that it happens. With a wide range of organised activities, including opportunities for fun-filled outings and trips to Westgate town or the sea with loved ones, there's always something to see and do here.

We provide an environment where our residents can lead a fulfilling life and remain as independent as possible, where their capabilities, desires and individuality are respected and encouraged.



Caring & Sensitive

Our Care Management team ensures that our plans of care are designed to promote the independence of each individual, and these care plans are delivered to each client in a caring and sensitive manner.

All care staff follow these detailed guidelines to offer maximum care to the individual.



Open Door Policy

Ocean Swell actively encourages relatives to be part of the care planning and care plan reviews wherever possible.

We positively encourage regular contact between Residents and their families and friends.

With our open door policy, visiting is available at any time, a key factor for working relatives and friends.



Care Planning

We have an experienced care staff team who will sit down with a resident and perform a full assessment of their needs.

The team will then involve both residents and their relatives, wherever possible and wherever wanted by the service use, in preparing a plan of care for the resident.

Person-centred

At Ocean Swell, each individual resident has what is referred to as a 'person-centred' plan of care. This means that it is unique to them and has been written just for them with their best interests in mind. The plan will cover all aspects of their daily living at the home.

These plans are reviewed monthly by the management, or more often should the resident's requirements change. All reviews are done in consultation with the resident, their relative or representative and other appropriate external social or healthcare professionals.

Details of reviews are documented and recommendations acted upon.



Key Workers

Each resident is appointed a key worker on admission.

The key worker's responsibilities include forming a special relationship with the resident, acting as a companion who will help them settle in.

The key worker will communicate with their assigned resident on each shift attended and offer help with any problems or issues connected with the running of the home.

In addition the key worker will coordinate aspects of the resident's care.



Staff Qualifications

The home offers high quality care and this is only possible with hard working, properly qualified management and staff who are well led, regularly appraised and adequately supported through training and supervision.

Our home's excellent reputation testifies to the high quality of both the care team and support staff

High Quality

Everybody in our team is considered to be important and the home's excellent reputation testifies to the very high quality of both the care team and the support staff.

Our staff are only employed on the receipt of satisfactory references and Disclosure and Barring Service (DBS) enhanced disclosures as well as a successful POVA (Protection of Vulnerable Adults) check.



Quality Dining

Residents are offered choices each day and special diets will be catered for.

Choices are available at all meal times. The day usually begins with an early morning cup of tea followed by a cooked breakfast and/or cereal, mid-morning tea/coffee and biscuits, 3 course lunch, mid-afternoon tea/coffee and biscuits, evening meal / high tea and night time drinks.

All meals, snacks, supplements and drinks are provided within the fees for service. Special diets are catered for and advice of the dietician is sought where necessary. Wine is offered on special occasions.





Our Mum has been in Ocean Swell for just over a year.

The care home is well run and the staff are lovely and so kind.

Daughter of Resident



OUR ACCOMMODATION

Ocean Swell is currently registered to accommodate 32 residents.

There are 8 ground floor bedrooms of which four are double bedrooms one with en-suite facilities. There are 17 bedrooms located on the 1st and 2nd floors accessible by lift. Of these, 3 are double bedrooms all with en-suite facilities, 4 single bedrooms also have en-suite facilities. There are 6 forward-looking bedrooms with sea views.

A large communal lounge, a smaller lounge and a large dining room are located on the ground floor. Both lounges have televisions and wifi network.

A bar is located in the large main communal lounge; our clients are encouraged to enjoy their favourite tittle in moderation.

There are 5 communal bathroom/toilets located on the ground floor, three of which are wheelchair accessible; a wheelchair accessible shower room for assisted showering is also located on the ground floor.

The 1st floor has two communal toilets, one wheelchair accessible and one communal bathroom fitted with a bath hoist.

The 2nd floor has a communal toilet and bathroom which is also wheelchair accessible.

There is a north facing garden area at the front of the building and a south facing sheltered garden area at the rear of the building with seating available to residents.



Ocean Swell overlooks the sea with some fantastic views.

The residents who are able get taken out for afternoon tea and to the local garden centre.

Daughter of Resident



OUR COMMUNITY

Ideally located in Westgate-on-Sea, our lovely care home is just over five miles away from Broadstairs,

11 miles from Sandwich and Herne Bay and under 14 miles from Canterbury. If you live in the surrounding areas, Ocean Swell is most certainly a care home to consider for residential care.

Westgate-on-Sea is a village of four thousand people approximately 21/2 miles from Margate. Westgate main shopping area is accessible by wheelchair, three hundred yards from Ocean Swell and includes: doctors surgery, dentists, optician, post office, chemists, news agents, convenience stores, cafés, cinema, pubs, betting shop etc.

The public gardens are opposite Ocean Swell and the beach area and cafés are also accessible by wheel chair.

Westgate-on-Sea has good bus and train links throughout Thanet, available from the main shopping area. The trains include main line links to London. Ocean Swell also has a minibus, specially adapted to accept wheelchairs for use by residents.

If you're coming to visit us, when heading East from Canterbury past the Canterbury villages, simply follow the A28 all the way past St. Nicholas-at-Wade and continue onto Canterbury Road through Birchington-on-Sea and into Westgate-on-Sea.





My grandfather stayed at Ocean Swell when he sadly had dementia and it was too much for my Nan to cope with at home. The staff were lovely, the place is clean and well looked after.

I particularly appreciated the special touches such as outings, activities and parties, that create a relaxed and social atmosphere.

I highly recommend Ocean Swell.

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